

Customer Survey Prize Draw – Terms and Conditions

1. The promoter of the Customer Survey Prize Draw is RAJAPACK Limited, trading as RAJAPACK UK, a company incorporated in England with company number 03110319 (“RAJAPACK UK”).
2. The promotion period runs from **15 MAY 2026 to 5 JUNE 2026** inclusive (“Promotion Period”).
3. You will automatically receive one entry into the Customer Survey Prize Draw when you successfully complete the survey in full via the link provided in the promotional email during the Promotion Period.
Only completed submissions of the survey will be eligible. Incomplete, duplicate, or invalid survey responses will not be counted.
4. No physical ticket will be issued as part of the prize draw. Entry is virtual and recorded electronically.
5. The prize draw is open to all UK residents aged 18 years or over, except employees of RAJAPACK UK and its affiliates, their families, agents, or any third party directly associated with the administration of the prize draw.
6. A prize draw will take place within 5 business days of the end of the Promotion Period. The winner will be chosen by random draw from all valid entries made in accordance with these terms and conditions.
7. The winner will receive the following prize:
 - o **JBL Charge 5 Speaker**RAJAPACK UK reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond RAJAPACK UK’s control make it necessary to do so.
8. The winner will be notified by email or telephone (using details provided as part of the survey entry) within 5 business days of the draw date and must provide a postal address to claim their prize.
If a winner does not respond within 10 business days of being notified, the prize will be forfeited and RAJAPACK UK will be entitled to select another winner.
9. The prize will be sent to the winner by post within 10 business days of the prize winner’s address being confirmed to RAJAPACK UK.
10. RAJAPACK UK does not accept responsibility for entries that are incomplete, lost,

delayed, misdirected, or not successfully submitted due to technical issues or any other reason.

11. The prize is non-exchangeable, non-transferable, and no cash alternative is offered.